

Crucial Numbers

- Directory that has numbers
- Phone book that has all numbers of resident
- Weekend manager (manager is on every weekend)
- Activity director
- Medical button that sends an alert to healthcare on campus, often they call right away
- Personal nurse that works for independent or assisted living (number for that)
- Maintenance person
- Don't change often, nurse changes every now and then
- Button alerts to where person is, local to around 25 feet of central location

Public Internet Point

- Useful to have in case someone does not have device with them or don't have them at all
- Some sort of browser of library like public internet thing

Major Features

- Paper for every single schedule/activity change
- Rules/regulations
- Sign-up sheet
- Meet and greet, bring people in to talk or just socialize (they just got another sheet that lists people coming in)

Size of Print

- Move your finger across to magnify certain elements
- Audio element a bit intimidating?

Annoyances/Things to not See

- No downloads off campus, avoid spam/scam callers
- Lobby area for each apartment, everybody has to pass them to go pretty much anywhere (pick up mail, get food, etc)
- Exercise room is fairly remote, would be nice to have in there
- Anywhere that is remote/hard to reach stuff normally on campus
- A good bit of occasions where they miss information due to timing, or lack of communication
- Some WiFi problems on campus, lady says that her router goes down every now and then (if this happens, it might bring the whole thing down...)